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8 Days a Week

27 January 2021

Dear Valued SWE Clients,

Hi-jacking and theft are a daily occurrence in South Africa. The Corona virus pandemic has seen millions of our fellow South Africans becoming unemployed, resulting in a massive upswing in crime, with the freight industry being increasingly targeted.

Freight carriers have always been at risk of hi-jacking and theft, with shipments often being damaged in transit due to mishandling or insufficient packaging. In many instances, shipments of high valued goods are not declared to, nor insured with the carriers, or by the shipper. If any such shipments are stolen or damaged, the client seeks compensation from the carrier, who would then suffer financial loss should an ex gratia payment be made.

With immediate effect, SWE will no longer consider an ex gratia payment on any shipment should such shipment not be insured through SWE's Marine Insurance Facility, or the clients own insurers.

Should you require any assistance in regard to the SWE Marine Insurance Facility, or clarification of our GIT policy, please contact your accounts executive or nearest branch who will gladly assist with full insurance details and related costs.

Thank you for your understanding in this matter.

Kind Regards,

Larry Wittstock
Managing Director